

WDES data - Staff survey

Source: xxx-benchmark-2023.pdf
Link: Local results for every organisation | NHS Staff Survey (nhsstaffsurveys.com)

		Average (Median) for Acute Specialist Trusts				The Walton Centre NHS Foundation Trust				The Clatterbridge Cancer Centre NHS Foundation Trust				Liverpool Women's NHS Foundation Trust				Liverpool Heart and Chest					
		2020	2021	2022	2023	2020	2021	2022	2023	2020	2021	2022	2023	2020	2021	2022	2023	2020	2021	2022	2023	Responses	Trend
Percentage of staff experiencing harassment, bullying or abuse from patients / service users, relatives or the public in last 12 months	Staff with LTC or Illness	21.9%	24.1%	25.1%	22.6%	25.7%	30.6%	31.2%	25.6%	14.3%	16.5%	21.0%	13.9%	21.8%	16.8%	25.1%	19.7%	10.6%	16.0%	15.6%	14.7%	245	Lower % Better
	Staff without LTC or Illness	16.3%	17.3%	18.2%	15.2%	21.6%	23.1%	24.5%	21.3%	9.7%	13.0%	14.8%	11.1%	15.0%	18.8%	21.7%	15.9%	11.9%	11.2%	13.9%	14.1%	929	
Percentage of staff experiencing harassment, bullying or abuse from managers in last 12 months	Staff with LTC or Illness	18.7%	16.6%	15.2%	13.3%	11.9%	10.4%	15.2%	8.0%	17.9%	16.7%	9.3%	8.9%	13.8%	18.9%	12.1%	13.3%	18.1%	15.0%	9.0%	8.7%	241	Lower % Better
	Staff without LTC or Illness	9.8%	9.1%	9.6%	8.2%	8.5%	7.3%	6.6%	9.7%	5.4%	6.8%	6.5%	3.7%	9.4%	10.8%	8.6%	6.4%	7.2%	7.5%	5.1%	4.5%	915	
Percentage of staff experiencing harassment, bullying or abuse from other colleagues in last 12 months	Staff with LTC or Illness	25.4%	26.5%	24.2%	21.8%	20.2%	23.7%	19.9%	16.8%	22.5%	24.7%	18.6%	15.0%	21.3%	26.5%	22.3%	19.8%	18.7%	21.3%	17.2%	20.6%	243	Lower % Better
	Staff without LTC or Illness	16.6%	16.5%	15.4%	15.2%	14.5%	16.2%	16.4%	14.3%	9.8%	9.4%	9.1%	8.3%	11.9%	16.5%	15.4%	11.6%	12.6%	13.3%	14.5%	11.7%	910	
Percentage of staff saying that the last time they experienced harassment, bullying or abuse at work, they or a colleague reported it	Staff with LTC or Illness	49.3%	54.0%	54.2%	51.1%	56.4%	54.0%	66.0%	48.8%	45.8%	42.6%	46.8%	45.8%	55.8%	61.7%	59.2%	29.7%	50.8%	58.5%	45.6%	54.2%	72	Higher % Better
	Staff without LTC or Illness	48.4%	48.8%	52.5%	51.7%	53.3%	58.9%	56.8%	55.8%	48.2%	39.7%	52.7%	51.7%	46.8%	50.6%	54.6%	57.1%	48.9%	48.8%	60.7%	45.5%	176	
Percentage of staff who believe that their organisation provides equal opportunities for career progression or promotion	Staff with LTC or Illness	51.2%	52.3%	52.3%	51.9%	50.0%	47.8%	48.1%	46.7%	54.7%	54.5%	58.0%	58.2%	54.9%	55.8%	55.8%	50.5%	61.9%	57.5%	61.5%	63.0%	243	Higher % Better
	Staff without LTC or Illness	59.3%	59.3%	59.3%	59.8%	65.7%	63.3%	68.3%	60.2%	62.1%	62.4%	66.1%	67.4%	60.4%	59.3%	62.3%	59.8%	66.6%	65.2%	68.7%	67.1%	919	
Percentage of staff who have felt pressure from their manager to come to work, despite not feeling well enough to perform their duties	Staff with LTC or Illness	29.8%	29.8%	26.6%	25.7%	40.0%	29.8%	25.9%	18.3%	29.9%	25.8%	21.3%	20.6%	29.4%	31.6%	25.2%	30.6%	26.9%	31.5%	26.6%	26.1%	153	Lower % Better
	Staff without LTC or Illness	21.6%	20.4%	20.1%	17.7%	21.3%	20.4%	21.8%	18.6%	19.8%	20.6%	17.4%	17.1%	30.7%	30.7%	22.8%	22.9%	23.5%	23.8%	17.9%	14.4%	361	
Percentage of staff satisfied with the extent to which their organisation values their work	Staff with LTC or Illness	44.3%	39.1%	39.9%	40.6%	45.5%	43.0%	43.7%	38.4%	45.0%	43.0%	39.9%	53.2%	35.0%	41.3%	38.1%	34.7%	46.1%	37.5%	45.1%	53.5%	245	Higher % Better
	Staff without LTC or Illness	55.6%	48.9%	51.0%	51.3%	59.3%	48.9%	53.0%	50.8%	55.2%	48.6%	52.5%	56.4%	48.3%	44.8%	43.4%	47.4%	58.7%	55.7%	56.5%	62.1%	932	
Percentage of staff with a long lasting health condition or illness saying their employer has made adequate adjustment(s) to enable them to carry out their work	Staff with LTC or Illness	77.0%	71.4%	76.7%	74.7%	70.0%	67.2%	70.6%	72.9%	71.6%	71.4%	76.4%	74.7%	76.3%	68.6%	69.4%	71.3%	77.7%	69.1%	76.7%	81.6%	136	Higher % Better
Staff engagement score (0-10)	Staff with LTC or Illness	7.1	6.9	7.0	7.0	7.2	6.8	7.0	6.9	7.0	7.0	6.9	7.0	7.0	6.8	6.6	6.5	7.1	7.0	7.3	7.5	245	Higher is Better
	Staff without LTC or Illness	7.5	7.4	7.3	7.4	7.7	7.5	7.6	7.5	7.5	7.2	7.3	7.5	7.1	6.9	7.0	7.2	7.7	7.6	7.7	7.8	934	